



Office of Thrift Supervision

Department of the Treasury

Ombudsman

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Frederick R. Casteel

Casteel was appointed Ombudsman in January 2008 after serving for 15 years as Regional Director of the OTS Midwest Region.

He began his career as a National Bank Examiner with the Office of the Comptroller of the Currency. He also spent 14 years in the banking industry, including serving as a Senior Vice President at Bank of America. In 1989, he joined the Federal Home Loan Bank of Dallas as Director of Supervision.

Casteel, a certified mediator, has an accounting degree from Lamar University and a law degree from the University of Houston. He is a graduate of the Stonier School of Banking at Rutgers University, the School for International Banking at the University of Colorado and an Executive Program of the Sloan School of Management at MIT.

He is a member of the State Bar of Texas, the American Bar Association and the U.S. Supreme Court Bar. He is a charter member of the Texas Association of Bank Counsel and a past President of the Texas chapter of the Risk Management Association.

The Office of Thrift Supervision, an office of the Department of the Treasury, regulates and supervises the nation's thrift industry. OTS's mission is to ensure the safety and soundness of, and compliance with consumer protection laws by, thrift institutions, and to support their role as home mortgage lenders and providers of other community credit and financial services. OTS also oversees the activities and operations of thrift holding companies that own or control thrift institutions. Copies of OTS news releases and other documents are available at the OTS web page at www.ots.treas.gov.